

What to do If you Receive Intrusive Phishing Malware.

Symptom Sample:

- a. Screen Flashes
- b. Message appears that advising you that you have a major virus
- c. Call a 1 800 or 1 888 number...

1. Don't panic | Stay Calm
2. DO NOT GIVE ANYONE YOUR PASSWORDS or CREDIT CARD Information

a. You probably **won't** be able to Quit Safari, **so** this is what you can do to get operation, at least for a start.

1. Go under the Apple to **Force** Quit | Force Quit Safari
2. Restart your computer, but.
3. Hold down the **SHIFT KEY** when **booting**, and keep it held down
4. After you are operational, Launch Safari, **WITH SHIFT KEY** held down
5. When Safari launches, go to Menu Bar and Select **HISTORY**
6. Down at bottom DELETE HISTORY
7. **Restart** your computer, and see if you are operational without the malware indicator.
8. Go to www.adobe.com, and go to MENU at top right
9. Select Adobe Flash Player from bottom line
10. Install Adobe Flash Player – Latest version

MOST IMPORTANT.

11. Follow Instructions. At the Final Stage of Flash installation **YOU MUST QUIT SAFARI**, so the upgrade can be installed correctly.

If you have further problems, give me a call.

DO NOT GIVE OUT YOUR COMPUTER PASSWORD, or Credit Card number.
That is what the Inglorious Bastards really want.